**User Test Script**

This is the user test script for HNB mobile banking application made by  
Group – WE 46

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| **Registration Number** | **Name** |
| IT17090872 | Perera V.I.T |
| IT17086462 | Abhishek K. |
| IT17029896 | D.S. Jiffry |
| IT17038324 | Dedigama R.W.M.S.W |

User’s Name: …………………………………………………………………

…………………………....  
 User’s Signature

Developer Name : D.S. Jiffry  
Developer IT number : IT17029896

**Function Name:** Login

**Instructions**

1. Enter the Username (John Doe)
2. Enter the password (thanos)
3. Press the ‘login’ button
4. Enter SMS code (62358)
5. Press ‘submit’ button

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| 1. Is the interface user friendly? | □ Yes | □ No |
| 1. Can you understand the flow of the process? | □ Yes | □ No |
| 1. Could you find the options easily? | □ Yes | □ No |
| 1. Does it show relevant confirmation messages? | □ Yes | □ No |
| Additional Comments  .......................................................................................................  .......................................................................................................  .......................................................................................................  ....................................................................................................... | | |

Developer Name : D.S. Jiffry  
Developer IT number : IT17029896

**Function Name:** View Messages

Pre-conditions: Logged in

**Instructions**

1. Tap on the ‘Mails’ option
2. Tap the ‘Broadcast Message’
3. Read the message and tap anywhere to go back
4. Tap ‘compose Message’
5. Enter a message subject and description
6. Press Submit.

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Developer Name : Perera V.I.T  
Developer IT number : IT17090872

**Function Name:** Credit Cards

**Instructions**

1. Go to main menu and open ‘Credit Cards’ screen
2. Swipe left to add a credit card
3. Enter relevant details
4. Tap ‘Add Card’ and confirm the process
5. Swipe right to view credit cards
6. Tap on a card and delink it

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| Additional Comments  .......................................................................................................  .......................................................................................................  .......................................................................................................  ....................................................................................................... | | |

Developer Name : Perera V.I.T  
Developer IT number : IT17090872

**Function Name:** Other Services (Request a cheque book)

**Instructions**

1. Go to main menu and open ‘Other Services’ screen
2. Enter relevant details
3. Tap ‘Request’ and confirm the process

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Developer Name : Perera V.I.T  
Developer IT number : IT17090872

**Function Name:** Settings

**Instructions**

1. Go to main menu and open ‘Settings’ screen
2. Tap ‘Change Password’
3. Enter relevant details and then update password
4. Go to main menu ‘Settings’ and then tap ‘Security’
5. Change authentication type
6. Tap on ‘Update’ to update the settings

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Developer Name : RWMSW Dedigama   
Developer IT number : IT17038324

**Function Name:** View Account details

**Instructions**

1. Open Account page.
2. Select an account from the list.
3. Open transaction history.
4. Find all ATM transactions.

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| 1. Does it show relevant confirmation messages? | □ Yes | □ No |
| Additional Comments  .......................................................................................................  .......................................................................................................  .......................................................................................................  ....................................................................................................... | | |

Developer Name : RWMSW Dedigama   
Developer IT number : IT17038324

**Function Name:** Request New Account

**Instructions**

1. Open Account page.
2. Open create account page.
3. Enter details as seen fit.
4. Enter all needed details.
5. Review all details.
6. Submit request
7. Logout

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| Additional Comments  .......................................................................................................  .......................................................................................................  .......................................................................................................  ....................................................................................................... | | |

Developer Name : Abhishek K.  
Developer IT number : IT17086462

**Function Name:** Bank Transfer

**Instructions**

1. Select ‘Bank Transfer’ from ‘Menu’ > ‘Transaction’
2. Select type of transfer to be made from the tabs above
3. Enter details
4. Tap on Transfer
5. Accept Confirmation Dialog

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Developer Name : Abhishek K.  
Developer IT number : IT17086462

**Function Name:** Bill Payment

**Instructions**

1. Select ‘Bill Payment’ from ‘Menu’ > ‘Transaction’
2. Select the provider payment needs to be made to
3. Enter Amount and Effective Date
4. Tap on Make Payment
5. Accept Confirmation Dialog

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